



01. Pricing submission

GVW customers will continue to receive low water prices for the next five years after the Essential Services Commission (ESC) made a decision regarding GVW's 2018-23 pricing plan. GVW customers will enjoy a real price reduction of 2% per year (around \$90 for a typical residential bill over five years), which means GVW will have the lowest water bills in Victoria before the end of the five-year period.

ESC stated in their decision that GVW's proposals reflect a significant improvement

in value delivered to customers. GVW committed to providing modern and thoughtful customer service, and making use of improved digital engagement and real time notification of faults and service interruptions. There will be a renewed focus on water quality and supply, with particular focus on towns with identified pressure, taste and quality issues, as well as meaningful environmental and recreational outcomes. ESC said that these outcomes put GVW ahead of the rest of the sector in terms of customer value.

MD Report

Recently the Essential Services Commission (ESC) announced its decision regarding water pricing for 2018-23. ESC rated GVW's submission as 'Leading', the only business in Victoria to achieve this overall rating. The decision approved our price path of CPI-2%, and said that GVW will have the lowest residential water bills in Victoria before the end of the five year period.

GVW is delighted to support the expansion of the Aboriginal Street Art project, an initiative of Greater Shepparton City Council, Rumbalara Co-operative and Yorta Yorta Nations. The murals of Aunty Margaret Tucker and Nanny Nora Charles, two exceptional Aboriginal women, are a great celebration of traditional history and culture in this region.

Enjoy the read.

Peter Quinn
Managing Director



THIS KINDER IS WATER ONLY

(NO SUGARY DRINKS PAST THIS FENCE PLEASE)

02. Water Only

Goulburn Valley Water's 'Water Only Kinders' program has taken off this year with thirty one kindergartens, pre-schools and early learning centres participating in the program. The 'Water Only' program focuses on improving the health of children and adults in the Goulburn Valley by providing support to schools, workplaces and kinders to inform their staff, students and community of lifestyle choices which can improve

health and performance. The purpose of the kinder program is to encourage staff, students and their families to make smart choices about what they drink. By signing up to become 'Water Only', kinders commit to only allowing tap water or plain milk to be consumed on grounds. The workplaces program asks businesses to commit to the removal of readily available sugary drinks and encourages water as the drink of choice.

03. Tariffs and rates changes

Our water and sewerage prices will decrease slightly from 1 July 2018, as approved by the Essential Services Commission (ESC). The price changes are in accordance with GVW's 2018-2023 Water Plan. Listed are the new residential process for 2018-19:

- Potable Water Usage Fee: \$1.1744 per kilolitre
- Water Service Fee: \$170.63
- Sewerage Service Fee: \$433.15

Details regarding residential non-potable, business, developer and trade waste price increases are available in our 2018-19 Tariff Schedule, which can be downloaded from our website.

DISTRICT REPORTS

JULY 2018 - OCTOBER 2018



Northern District

Regional Water Main Replacement Program **\$2m**

Regional Sewer Relining Program **\$1.78m**

Regional Water Meter Replacement Program **\$2m**

Numurkah Water Treatment Plant Demolition

Barmah & Picola New Powdered Activated Carbon Dosing Unit

With the completion of the new Water Treatment Plant on O'Kanes Rd the old Numurkah Water Treatment Plant on Gray St will be demolished. Heritage assets will remain as will the large clear water storage tank, control room and pump station.

Barmah and Picola customers will benefit from the delivery of new Powdered Activated Carbon dosing systems at their water treatment plants. The system will ensure up to five days' supply

during peak periods and improved water quality for the towns, particularly during summer. The units will improve operator safety by reducing manual handling and the provision of a wash down hose.

GVW's water main replacement program is implemented on an ongoing basis to ensure that water mains in GVW's water networks maintain their reliability of service. Mains that experienced multiple bursts or are assessed as a burst risk are replaced across the region.

Central District

Regional Water Main Replacement Program **\$2m**

Shepparton Outfall Sewer Rising Main Replacement **\$6.9m**

Shepparton Raw Water Pump Station Augmentation **\$5.39m**

Shepparton Sewer Rising Main no.9 Replacement **\$841k**

Mooroopna Sewer Pump Station 17 Upgrade **\$300k**

Tatura Town Pressure Survey

Tongala Water Treatment Plant Clarifies Refurbishment **\$402k**

Replacement of two of Shepparton's sewer rising mains will improve service reliability and reduce the risk of bursts. The outfall rising main, which is approaching the end of its useful service life, transfers wastewater from Shepparton's sewer network to the wastewater management facility. Rising main 9, which runs along Wyndham St alongside Victoria Park Lake, will have 880m replaced using both open cut and boring technologies. In addition, Shepparton Water Treatment Plant will benefit

from an upgraded raw water pump to extract water from the Goulburn River. This upgrade will increase the pump's capacity and ensure reliability for future use.

On the other side of the river Mooroopna's Sewer Pump Station 17 in Rodney Park Avenue will be upgraded to have a larger storage volume and additional sewer pump. The upgrade will help ensure that wastewater continue to be contained in the event of an operational interruption.

South West District

Euroa Mt Hut Outlet Valve Access Upgrade

Euroa Raw Water Storage Augmentation **\$7.6m**

Euroa New Raw Water Storage **\$5.6m**

Seymour Wallis Hill Clear Water Storage Liner Replacement **\$345k**

Regional Water Main Replacement Program **\$2m**

Regional Sewer Relining Program **\$1.78m**

Regional Water Meter Replacement Program **\$2m**

Mt. Hut Reservoir is currently being assessed by structural engineers to determine future maintenance requirements to ensure service reliability for Euroa in years to come.

Raw water storage for Euroa and Violet Town will also increase with the construction of a new storage adjacent to the existing, and ageing, Abbinga reservoir and a new raw water pump on Seven Creeks. The new pump will enable GVW to divert a greater amount of

our bulk entitlement to fill the storages. Once the new storage is completed Abbinga will be rebuilt, providing secure water supply to Euroa and Violet Town during high use periods.

South East District

Alexandra WMF DAFF Recycle System Upgrade

Regional Water Main Replacement Program **\$2m**

Regional Sewer Relining Program **\$1.78m**

Regional Water Meter Replacement Program **\$2m**

The Alexandra Wastewater Management Facility will see an upgrade of the Dissolved Air Flotation and Filtration (DAFF) water recycling system. This will improve efficiency at the plant and ensure water released to the environment remains at a high standard.

Mansfield Secondary College year 7 students visited the Wastewater Management Facility recently to learn about integrated water management. Students saw firsthand the lagoon

based aerobic treatment process and how the treated water was reused for irrigation. Operators explained how the growth of the town required innovative future reuse options due to limited suitable farmland.

Towns in our South East region will benefit from region wide upgrades to water and wastewater infrastructure with the water main and meter replacement and sewer relining programs currently underway.