In times of drought or severe dry weather conditions, Goulburn Valley Water sometimes needs to introduce staged water restrictions to ensure sustainability and water supply continuity for customers in our service area.

Key Stage 2 restrictions under GVW’s By-law 512 include:

**Residential/Public/Commercial**

**Lawns:** Must not be watered at any time.

**Gardens:** Can be watered with a handheld hose fitted with a trigger nozzle, bucket or watering can at any time, or can be watered with a sprinkler/watering system on alternate days from 6 - 8am and 6 - 8pm only.

*Alternate days
Properties with odd-numbered street addresses can water on odd-numbered days of the calendar month. Properties with an even street number or no street number can water on even-numbered days of the month. All properties can water on the 31st of the month.*

**Pools and spas:** New or existing residential, commercial or public pools with a capacity of less than 2000 litres can only be filled with a handheld hose, bucket or watering can, or automatic water top up device. Pools/spas with a capacity of greater than 2000 litres can only be filled with a GVW-approved Water Use Plan.

Residential, commercial or public pools/spas can only be topped up between 6 - 8am or 6 - 8pm on alternate days by a handheld hose, bucket or watering can.

**Ponds, water features and lakes:** Water cannot be used to fill or top up a fountain, water feature, pond or lake. Water can be used to top up an existing pond or lake only if it sustains aquatic or bird life - in accordance with a GVW-approved Water Use Plan.

**Hose-connected water toys:** Cannot be used at any time.

**Cars, boats, other vehicles:** Can be only be washed using a high pressure cleaning device, from a bucket/watering can filled from the tap, or at a commercial car wash.

**Hard surfaces:** Water can only be used to clean hard surfaces (driveways, decks, paving, windows) in an emergency or for safety requirements.

**Public**

**Sportgrounds:** Particular playing surfaces can only be watered as required and only with a handheld hose, watering can or bucket at any time, or with a watering system on alternate days between 6 - 8am and 6 - 8pm, in accordance with a GVW-approved Water Use Plan.

**Commercial**

**Dust suppression:** Water can only be used if it will mitigate a health/environmental hazard, and then only with a handheld hose, bucket or watering can; or with a water tanker topped up in accordance with restrictions, or in accordance with a GVW-approved Water Use Plan.

**Construction:** Water can only be used by a high pressure cleaning device, handheld hose, bucket or watering can, for suppression of dust (in line with above), if required for safe and efficient operation of equipment or initial flushing/testing of pipes/other works.

**Commercial car washes:** Car washes built prior to 1 July 2012 must use no more than 100 litres per vehicle, and those built after 1 July 2012 must use no more than 70 litres, or in accordance with a GVW-approved Water Use Plan.

**Commercial market gardens or nurseries:** Water can only be used with a handheld hose, bucket or watering can.

**Water tankers:** Water can only be used if Goulburn Valley Water has issued a permit to the operator, and if the water is to be used inside a dwelling or for firefighting, stock watering or other public health purposes.

**More information?**

24-hour Customer Service Centre: 1800 454 500
Full Stage 2 restriction information and exemption forms are available on our website.