Drinking Water Quality Policy

Goulburn Valley Water provides water and wastewater services to domestic, commercial and industrial customers in the Goulburn Valley Region. The Corporation is committed to the provision of safe, high quality, drinking water to comply with the requirements of Victoria’s Safe Drinking Water Act 2003.

The provision of safe, high quality drinking water is achieved through the operation of specifically designed water treatment plants by skilled personnel. Our operational capability is supported by a Drinking Water Quality Management System that is consistent with the risk management plan requirements of the Safe Drinking Water Regulations (2015).

With the use of this management system, operator training, and collaboration with relevant stakeholders, Goulburn Valley Water will:

- Utilise a risk based approach in which potential impacts on water quality, from catchment to tap, are identified and mitigated using a multiple barrier approach;
- Provide high quality water through operational monitoring and process control measures;
- Maintain appropriate contingency planning and incident response systems;
- Seek continuous improvement of operational capability through regular performance assessments and continuing professional development;
- Verify performance and our management system through audits.

The Corporation’s Drinking Water Quality Management System is owned by all personnel involved in the supply of drinking water, with a collective responsibility for its implementation, maintenance, review and continual improvement.

Senior management will communicate the content of this policy to our staff, customers and stakeholders and the policy will be available on the Corporation’s internet site.

This policy is scheduled to be reviewed no later than June 2021.

Policy approved by the Goulburn Valley Water Board on 13 June 2018.

Peter A Quinn
MANAGING DIRECTOR

Date Approved: 13 June 2018  Reference No.: QDOC/13

— UNCONTROLLED DOCUMENT WHEN PRINTED —