

BOARD MEETING UPDATE



2 September 2009

Outlined below is a summary of the September 2009 Goulburn Valley Water Board Meeting.

The Board noted and made decisions on the following reports:

Amendment to River Murray Bulk Water Entitlement Order

The Board agreed to submit a request to the Minister for Water to amend the Corporation's River Murray Bulk Entitlement to reflect the decommissioning of Lake Mokoan and the new operational arrangements for the Mid Murray Storages. This request has no impact on the specified entitlement volumes under the Corporation's River Murray bulk entitlement.

Annual Financial Statements & Performance Report

The Board adopted and certified the 2008/2009 Financial Statements and Performance Report.

Both of these reports will be included in the Corporation's Annual Report for 2008/2009.

Update/Progress Reports

The Board was updated on the following items:

- Status of the Corporate Goals for the year ended 30 June 2009, which will be reported in the 2008/2009 Annual Report.
- The results of the 2009 Customer Satisfaction Survey, which indicated an overall satisfaction index score of 92.4, slightly above the 2008 result of 92.1.
- The updating the Corporation's Drought Response Manuals based upon predicted 2014 water demands and the inclusion of recent stream flow records.
- Compliance with the Essential Service Commission (ESC) 2008/2009 service standard targets and options for improvement.

For more information on the Board Meeting Update please contact Danny Hogan – General Manager Corporate Services on 03 5832 0443 or email dannyh@gvwater.vic.gov.au

GOULBURN VALLEY WATER